



I.T Hardware & Software Audit

Tracking software and hardware changes on a Network has always been a difficult and time consuming process, often requiring extra software to be installed across the whole network.

Due to the difficulties involved in this process, many companies do not perform these essential auditing processes, leaving themselves with the possibility of Software licensing issues, danger of introducing Viruses via illegal software downloaded from the internet, and even hardware being changed without their knowledge.

DataTrak are now able to offer a new and valuable service to help combat this problem.

Using our own In-House software we can carry out an audit of all Windows PCs on your network including servers.

What's Involved?

We use an agent free hardware and software auditing tool developed in house called **SofTrak-fm** which gives you a comprehensive inventory of software and hardware on the company networked PCs. Standalone PCs can also be audited via a direct install.

This will enable you to enforce software and hardware standards across the organisation.

Our software audit targets windows PC's over LAN's, WAN's and VPN's and gathers software and hardware information without the requirement for the installation of a client binary, agent or script* on the machines being audited. Just a simple install of the Audit software on any one of the PC's on the network.

* PC's with Windows 95 or 98 require additional Microsoft software (at no additional cost) to be installed locally.

What Data Do We Collect?

Our software is capable of collecting over 100 fields of information covering 27 areas of each PC, making it one of the most comprehensive audits available today.

Information we gather includes:

- Computer Name
- Computer Manufacturer
- Computer Serial Number
- CPU Speed
- RAM
- Disk space (total and % free)
- Shares offered
- Drives Mapped
- OS Version
- Service pack



- Software license compliance info
- Software installed, including applications, patches and hot fixes.

If you are having a physical audit completed by us, we can use the **Computer Name field** to link the Physical Asset data with the Software Audit data giving you a comprehensive I.T Asset Register.

Data collected from the hardware and software audit can be imported into an Access or SQL database or into our Asset-FM software.

Benefits:

- Software Licensing - Ensure your company has adequate licences to cover the software that is installed.
- Software Control - Determine what software is installed on PC's that shouldn't be, or needs updating.
- Help Desks - Enable your helpdesk department to determine the exact hardware and software of the PC's they are supporting.
- System Upgrading - Gather information on your entire network to determine any necessary hardware upgrades required.
- Asset Tracking - Make sure that your hardware remains your hardware - any changes can easily be seen and investigated further.

The Cost

To provide a software engineer to carry out an audit for you, the cost will be:

Fixed Cost (up to 300 PC's per day)	£575 per day
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To carry out audits in-house you need to purchase the relevant licence:-

0 - 49	devices	£225 (equates to £4.60 per device)
50 - 99	devices	£425 (equates to £4.30 per device)
100 - 199	devices	£796 (equates to £4.00 per device)
200 - 499	devices	£1746 (equates to £3.50 per device)
500 - 999	devices	£2987 (equates to £2.99 per device)
Unlimited licence		£3000

Support -	By Telephone	1 working day response	£50 for 2 support calls
	By email	3 working day response	Free

(prices exclude VAT)

For further information on IT audits & auditing software please contact:

DataTrak Ltd
The Loft, Stable Yard
Ryston Hall, Downham Market
Norfolk PE38 0AA

Tel: 01366 388389
Fax: 01366 387995
Email: info@datatrak.ltd.uk
Web: www.datatrak.ltd.uk

Datatrak Limited is a Company registered in England & Wales with Company Number 4404118
Registered Office: Chiltern House, 472 Bideford Green, Linslade, Leighton Buzzard, Bedfordshire LU7 2TZ
VAT Registration Number: 808 9427 01

